

Introducing MakingJusticeWork.org

Connecting knowledge, Strengthening justice



**Global Initiative
Against Impunity**

Making Justice Work



**Co-funded by
the European Union**

Document

Introduction to *Makingjusticework.org*, the knowledge-management platform of the Global Initiative Against Impunity for International Crimes and Serious Human Rights Violations (GIAI).

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About the Global Initiative Against Impunity

The “Global Initiative Against Impunity for International Crimes and Serious Human Rights Violations: Making Justice Work” (GIAI) is a Consortium of eight international NGOs and the Coalition for the ICC, co-funded by the European Union, which aims to contribute to the fight against impunity by supporting a comprehensive, integrated and inclusive approach to justice and accountability for serious human rights violations and international crimes.

Disclaimer

The knowledge-management platform *MakingJusticeWork.org* is co-funded by the European Union. The content of the platform, as well as that of this guide, is the sole responsibility of the Global Initiative Against Impunity and does not necessarily reflect the views of the European Union.

Cover image

© Photo: Impunity Watch – Interactive Theatre in Cibitoke, Burundi, 2023.



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**Global Initiative
Against Impunity**

Making Justice Work



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Introducing *MakingJusticeWork.org*

The “**Global Initiative Against Impunity for international crimes: Making justice work**” (GIAI) is a Consortium of eight international NGOs and the Coalition for the International Criminal Court, co-funded by the European Union, which aims to contribute to the fight against impunity by supporting a comprehensive, integrated and inclusive approach to justice and accountability for serious human rights violations and international crimes.

Driven by this commitment, **the Global Initiative launches MakingJusticeWork.org, the GIAI Knowledge Management Platform**, a digital platform designed to **strengthen the work of key stakeholders and actors engaged in the fight for accountability**.

The platform serves as secure and user-friendly digital space that aims to reduce barriers to information, coordination, and engagement. It centralises vital legal resources, survivor testimonies, advocacy tools, and practice notes, all in an accessible, structured format. Civil society organisations, victims and survivors, legal practitioners, and justice advocates play a critical role in advancing accountability for serious human rights violations and core international crimes. This collaborative environment allows them to access good practices, learn from comparative experiences, and build solidarity beyond their immediate networks.

MakingJusticeWork.org aspires to be more than a repository of information: **it aims to serve as a catalyst for collective strategy and learning**. It offers a space where civil society actors can strengthen cases, amplify survivors’ voices, shape policy, and influence justice processes at every level. By transforming shared knowledge into collective capacity, the platform seeks to enable those fighting impunity to act with greater effectiveness, innovative tools, and coordination.

About this user guide

This user guide will help you navigate the platform’s core features and maximise the benefits of joining this growing community of practice. Together, through shared knowledge and coordinated action, we can make justice work.



Making Justice Work

What is the global initiative against impunity?

The Global Initiative Against Impunity for International Crimes and Serious Human Rights Violations: **Making Justice Work** is a civil-society-led initiative that seeks to address an increasing climate of impunity for core international crimes and serious human rights violations through securing comprehensive justice and accountability.

Core Features



A central hub for strategic advocacy and coordination

At the heart of the platform lies the **Resource Library**, a curated, multilingual repository designed to support advocacy, legal work, and coalition-building. It offers users a single point of access to essential materials, eliminating the need to search across multiple sources or platforms. The Resource Library includes:

- **Advocacy resources** such as briefing papers, in-depth reports, and practical guides designed for survivors, affected communities, and civil society actors engaging with justice and accountability processes.
- **Legal resources** such as briefs and amicus submissions to regional and international courts, briefing papers on international justice mechanisms, Communications submitted under Article 15 of the Rome Statute, practice notes on procedural issues before international tribunals, and summaries of relevant case law and legal precedents.
- **Statements, press releases and media materials** such as official communications by civil society organisations and partners to amplify joint positions, inform the media, and build public narratives around justice and accountability efforts.

By housing all of these in one easily searchable and regularly updated location, the platform aims to enable **efficient coordination, information sharing, and collective action** among organisations working toward a common goal: making justice work.



A real-time event calendar to stay connected

The platform features a **centralised, real-time calendar of key events** (e.g. diplomatic forums such as the sessions of the ICC Assembly of States Parties, thematic conferences and capacity-building events, judicial proceedings, international days). This calendar is interactive, regularly updated, and multilingual, enabling users to stay informed, plan strategic actions, and synchronise advocacy across regions and thematic areas.



Multilingual accessibility and inclusivity

Available in **Arabic, English, French and Spanish**, the platform ensures that more key actors in the field of international justice, regardless of geography or institutional capacity, can engage fully.

Resources are written and presented in accessible language, with optional thematic filters to help users find exactly what they need.



Access to international justice is a fundamental right for everyone. Efforts to implement international justice have long been fragmented and led by Western experts. The launch of this multilingual resource hub is an opportunity for victims' associations, local partners and human rights defenders, among other users, to share their experience, strengthen their knowledge and engage with us so that we advance together accountability for the most serious crimes.

MYRIAM MARCUELLO, GLOBAL INITIATIVE AGAINST IMPUNITY FOR INTERNATIONAL CRIMES PROGRAMME COORDINATOR





Designed for Impact: Stakeholder benefits at a glance

The *MakingJusticeWork.org* platform is built to serve a **diverse group of actors committed to the fight against impunity**. Each stakeholder group, from grassroots civil society organisations and human rights defenders to legal professionals and media, benefits from tailored features and resources that enhance their ability to collaborate, advocate, document, and inform.

From documentation to advocacy, see how different stakeholder can harness the platform to strengthen their impact.

Victims and Survivors

At its heart, *MakingJusticeWork.org* recognises that **justice must begin with those who have experienced its absence**. For rights holders including victims and survivors of genocide, crimes against humanity, war crimes, and other grave violations, the platform serves not only as a source of information but as a space of recognition, empowerment, and inclusion.

NOTE: © Photo: Impunity Watch – Syrian survivors and victim associations at a demonstration against torture at the International Court of Justice, October 2023.



Key Benefits for Victims and Survivors:

- **Access to rights information:** Rights-holders can access reliable, jargon-free information about legal rights, available avenues for justice and reparations, and how to participate in accountability processes, all presented in clear, accessible language.
- **Multilingual navigation:** Victims and survivors can engage with the platform in multiple languages (Arabic, English, French and Spanish), breaking down exclusionary barriers and enabling genuine participation.
- **Secure and inclusive participation:** Participation on their own terms. The platform respects survivors' safety and consent, while supporting legal practitioners and civil society organisations with tools to uphold rights-based documentation and advocacy.

Civil Society Organisations (CSOs)

Civil society organisations are at the **heart of the movement to advance justice**, document violations, support survivors, and hold perpetrators accountable. *MakingJusticeWork.org* provides civil society organisations with a powerful, shared infrastructure to drive coordinated, high-impact advocacy in the fight against impunity.

Key Benefits for CSOs:


- **A shared infrastructure for knowledge sharing, collective action and strategic advocacy:** The platform offers access to ready-to-use legal tools, joint statements, briefing materials, and policy resources that enable organisations to align efforts, respond quickly to unfolding developments, and speak with a stronger, unified voice.

CSOs can both access and contribute resources, best practices, and regionally grounded case studies, fostering dynamic knowledge exchange across jurisdictions and sectors. By facilitating collaboration with peer organisations, survivor networks, legal experts, and global coalitions, the platform aims to strengthen collective strategies and broadens the reach of advocacy campaigns.



- **Multilingual resources:** CSOs can benefit from a multilingual interface and resources available in Arabic, English, French and Spanish, aiming to make cross-border engagement and knowledge exchange possible without linguistic barriers.
- **Real-time coordination:** By accessing the platform's calendar, CSOs can align their advocacy with key international justice milestones such as UN Human Rights Council sessions, ICC hearings, or regional tribunal deadlines, allowing for strategic, timely interventions.
- **Amplifying the voices of victims and survivors:** CSOs play a vital role as intermediaries between affected communities and global mechanisms. Through the platform, they can ensure that survivor perspectives are not only included but are at the core of justice processes, fostering approaches that are trauma-informed, inclusive, and grounded in lived experience.

HEAR FROM PARTNERS



We have found great value in Making Justice Work, which helps us tackle the real challenges we face in our daily work. Like many NGOs, we have struggled with scattered justice resources and few chances to work with partners in different regions. This platform brings together important tools, events, and connects us with a global community, which strengthens our ability to document violations and push for accountability.

The site offers relevant, timely content and helps us build relationships with others working toward justice. To us, "making justice work" means creating change by working together, including survivors in the process, and keeping victims' needs and voices at the center of our approach. The platform helps us do exactly that. We encourage other organizations to get involved, because working together and sharing openly helps all of us make a bigger difference, strengthen our advocacy, and fight against impunity.

REPRESENTATIVE OF THE AFGHANISTAN HUMAN RIGHTS AND DEMOCRACY ORGANIZATION (AHRDO)

Government officials and diplomats

Whether engaging in transitional justice processes, peacebuilding efforts, multilateral diplomacy, or national policymaking, **duty bearers, including government actors, can use the platform to deepen survivor-centred approaches and demonstrate principled leadership on human rights and accountability.**

Key Benefits for government officials and diplomats:

■ Facilitate direct participation and representation

- Use the platform to access testimonies, statements, and lived experiences shared directly by victims and survivors.
- Inform policymaking with insights that ensure justice processes are not only about victims but shaped with and by them.
- Ensure governmental positions reflect the real concerns voiced by those most impacted.

■ Promote survivor-centred, trauma-informed practices

- Access resources on trauma-informed, gender-sensitive, and culturally grounded approaches to justice.
- Shape national or international responses that promote dignity, healing, and accountability, thereby strengthening the credibility and legitimacy of state-led initiatives.

■ Strengthen advocacy and policy dialogue with civil society: Stay informed on the advocacy priorities and strategic campaigns led by civil society organisations, human rights defenders, and survivor networks.

■ Share knowledge and build capacity

- Leverage multilingual resources, legal analyses, case studies, and survivor-led guidance to strengthen institutional understanding.
- Apply lessons learned from other jurisdictions and civil society practices to improve national capacity and coherence in justice strategies.



■ Support documentation, recognition, and historical memory

- Use the platform to access documentation that preserves survivor narratives and reinforces the importance of collective memory.
- Support policies and public discourse that recognise past harms, validate survivors' experiences, and contribute to non-recurrence.

Legal practitioners

For legal practitioners advancing accountability across jurisdictions, *MakingJusticeWork.org* offers **a streamlined, centralised space to support litigation, research, and cross-border collaboration**. The platform simplifies access to key legal documents and enhances efficiency with structured, multilingual tools tailored for real-world legal work. Practitioners can consult legal resources, such as ICC case law, amicus briefs, practice notes, Article 15 Communications under the Rome Statute, and core international legal instruments, all in one place.

National prosecutors and judicial actors

MakingJusticeWork.org offers national prosecutors and judicial actors a dedicated digital space to support their efforts in addressing serious human rights violations and core international crimes:

- **Insight into civil society priorities:** Understand the thematic concerns, expectations, and advocacy priorities raised by civil society organisations. This insight supports more responsive investigations and contributes to legitimacy in justice processes.
- **Multilingual, searchable access:** Locate relevant legal materials and reference documents in Arabic, English, French, and Spanish. The platform's structured layout ensures efficient retrieval of content by legal theme, mechanism, or jurisdiction.
- **Enhanced coordination and transparency:** Engage with resources that encourage alignment with international norms and provide transparency around national efforts, fostering public trust and international cooperation.



Journalists and media professionals

MakingJusticeWork.org offers journalists and media professionals a reliable, multilingual hub for sourcing credible information and expert perspectives on international justice.

- **Credible, curated information:** Journalists and media professionals can access verified resources including legal documents, country reports, and survivor testimonies to support accurate, timely journalism.
- **Support for story development:** Identifying emerging issues, campaigns, and civil society narratives to build human-centred, justice-focused stories with global significance.
- **Multilingual reporting tools:** Engage with content in Arabic, English, French and Spanish, eliminating reliance on unofficial translations and enabling wider geographic reach.
- **Visual and data assets:** Users can download high-quality infographics, timelines, and maps to enhance multimedia storytelling on complex legal and political issues.





Navigating MakingJusticeWork.org

1. ACCESS THE PLATFORM

- Start by visiting the platform's official homepage: www.makingjusticework.org.

To explore its full features, you will need to create a user account. Click on **"Membership"** in the top menu to begin the registration process.

Registration is free of charge, in line with our **commitment to ensuring open, inclusive, and meaningful access for all actors working to advance justice.**

- A registered account allows you to make the most of the platform's tools for coordination, advocacy, and impact.

Once registered, you can log in at any time to:

- Browse and download key resources;
- Customise your experience based on language and thematic focus;
- Participate in knowledge-sharing and collaborative initiatives.

© Photo: Impunity Watch - Reparations Seminar in Guatemala, December 2023.



2. EXPLORE YOUR DASHBOARD

Once logged in, your personal dashboard provides an at-a-glance overview of the platform's latest content and upcoming events, your starting point for staying informed and engaged.

Latest resources

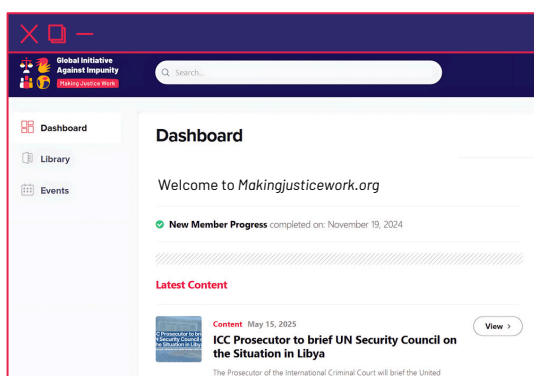
At the top of your dashboard, you will find a curated feed showcasing the **most recently published resources on Makingjusticework.org**. These include case summaries, survivor testimonies, advocacy tools, legal briefs, and thematic reports, all contributed by trusted justice actors and regularly updated. This feature ensures you stay informed of the most current developments, strategies, and materials shaping the global fight against impunity.

Upcoming events

Directly from your dashboard, you can view **an overview of upcoming international justice events**. This includes ICC hearings, UN sessions, public exhibitions, and advocacy milestones such as the EU Day Against Impunity. Each listing provides the date, time, and a short description, giving you a snapshot of what is next and helping you stay informed and prepared.

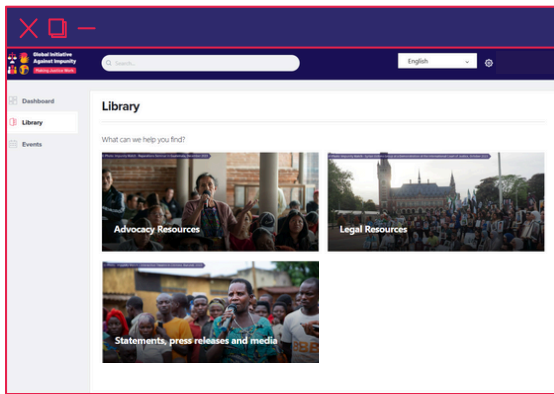
3. NAVIGATE THE RESOURCE LIBRARY

The Resource Library is at the heart of *MakingJusticeWork.org*. It brings together over 400 resources in a structured, multilingual format to support legal work, advocacy, survivor support, and more. It is important to note that as of the platform's launch on 23 May 2025, the Library contains over 400 resources, and this number will continue to grow as new materials are added and the platform is regularly updated.



On the main menu to the left of the dashboard, click on **"Library"** to enter the Resource Library.

This gives you access to a wealth of key documents relevant to justice efforts worldwide.



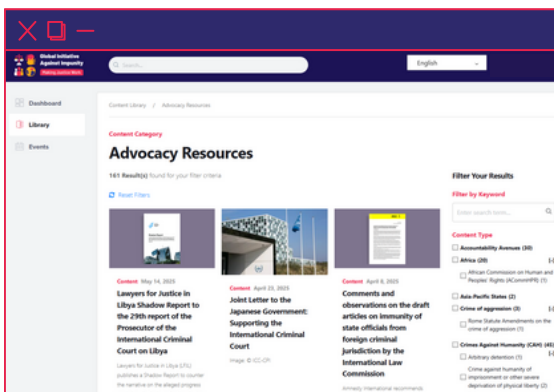
Resource categories

You can also filter by the kind of content you're seeking. Resources are grouped into **three main categories**:

- **Legal Resources:** This includes ICC case law, amicus briefs, international treaties, Article 15 Communications under the Rome Statute, and other core legal documents.

- **Advocacy Resources:** Explore joint statements, comprehensive reports, campaign toolkits, and policy papers designed to strengthen advocacy efforts.
- **Statements, Press Releases and Media:** Access media materials that support public engagement, including press releases, campaign visuals, and official statements crafted to amplify visibility and awareness.

Each category is designed to meet different strategic needs while supporting a unified approach to advancing justice.



Refine your search:

Thematic filters in the Resource Library

To help users navigate its extensive content, the Resource Library offers keyword filters.

Using the “Thematic” filter, you can find materials tailored to your field of work or area of interest, whether it’s transitional justice, universal jurisdiction, sexual and gender-based

violence (SGBV), victims’ rights and participation, or the protection of human rights defenders.

Resource entry

Every resource entry on *MakingJusticeWork.org* includes a concise summary or abstract, source and publication details, and a direct download link. Where relevant, documents are linked to related resources or events to provide deeper context and support ongoing research or advocacy. You can also view content type, regional focus, and associated tags to better understand the resource's scope and relevance. This structure ensures that justice actors can quickly assess and apply the materials to their work.



Join us in MakingJusticeWork.org

Lasting justice requires more than commitment: it demands **coordinated action, experience sharing and inclusive access to knowledge for all those working to document violations, support survivors, and pursue accountability.**

MakingJusticeWork.org is more than a platform, it is an invitation to connect, contribute, grow and act. By joining this community of practice, gain access to essential advocacy tools, legal resources, and a collaborative space designed to strengthen justice efforts across regions and sectors. Explore the platform and register today: www.makingjusticework.org.

NOTE TO USERS

We are committed to continuously improving *MakingJusticeWork.org*.

For suggestions, questions, or to share your experience using the platform, please contact: communications@coalitionfortheicc.org.

Your input helps us build a stronger, more inclusive community for justice.



© Photo: Impunity Watch – Interactive Theatre in Cibitoke, Burundi, 2023.





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WHAT IS THE GLOBAL INITIATIVE AGAINST IMPUNITY?

The **Global Initiative Against Impunity for International Crimes and Serious Human Rights Violations: Making Justice Work** is a civil society-led initiative that seeks to address an increasing climate of impunity for core international crimes and serious human rights violations through fostering comprehensive justice and accountability.



© Impunity Watch

PARTICIPATION

We aim to enhance survivors and civil society's participation in shaping inclusive justice and accountability processes, ending their exclusion, which undermines prospects for achieving meaningful justice and long-term sustainable change.



© Pierre Crom/Getty

JUSTICE

We seek to strengthen formal and informal justice and accountability processes, including through survivors' contributions and dialogue with justice providers, and through addressing gaps in knowledge that enable impunity to continue.



@ Mahmud Hams/ANADOLU/Anadolu via AFP

ACCOUNTABILITY

We engage with policy and decision-makers to put the fight against impunity back as a priority on the political agenda, seeking to increase their commitments and actions to fulfil victims and survivors' rights to truth, justice, and reparation.



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OUR VALUES



SURVIVOR-CENTERED

All our actions are guided by a survivor-centered approach that promotes a victim-centered, trauma-informed and gender-responsive approach, where victims are fully equal actors. This approach is rooted in a broad understanding of impunity, its root causes and the systemic drivers that enable impunity to endure.



COLLABORATIVE

We foster coordination with other initiatives and the exchange of knowledge and experience among survivors and other stakeholders to increase awareness on issues related to the fight against impunity, including addressing misconceptions and understanding of the root causes of impunity.



GLOBAL

The Global Initiative against Impunity operates worldwide with a special focus on 27 countries in Africa, the Americas, Asia, Europe and the Middle East. We also seek have a significant impact on the rule of law, accountability standards, and atrocity prevention in other countries in their regions.

WHO WE ARE

The four-year Global Initiative against Impunity is led by nine international NGOs (Civil Rights Defenders, Coalition for the International Criminal Court, European Centre for Constitutional and Human Rights, FIDH, Impunity Watch, Parliamentarians for Global Action, Women's Initiatives for Gender Justice, REDRESS and TRIAL) with the support of two associate partners (International Commission of Jurists and the Auschwitz Institute for the Prevention of Genocide and Mass Atrocities).



HOW TO CONTACT US

If you would like to know more about this initiative, please contact Makingjusticework@fidh.org



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